



700 West Valley Boulevard Alhambra, CA 91803 (626) 282-8830 FAX (626) 282-11588

Action Sales
415 S. Atlantic Blvd.
Monterey Park, CA 91754
Attention: Paul Chang

We would like to extend our gratitude towards Action Sales for its dedication and commitment to customer satisfaction. We have been loyal customers of your business for close to fifteen years. Our memories of Action go back the old location on Valley Blvd. that was the size of a walk-in closet! Since then Action has blossomed into the industry leader that it now is.

Although there have been many changes to your business, one factor has always remained constant. Your staff has always been friendly and helpful, many times going above and beyond the scope of their duties. We would especially like to commend Paul Cheung. His knowledge and experience has helped us make the right equipment choices time and time again. He is always on top of things and constantly reminding us of lead times and delivery schedules. Even when there have been issues with equipment, he initiated the repair process and acted as a liaison with the equipment manufacturer.

The pricing at Action has always been the lowest around. We have done price comparisons before buying and have come to realize that Action's price has never been beaten! With pricing like this and the amazing staff you have, we are sure that Action Sales will be around for a very, very long time.

Sincerely,

A handwritten signature in black ink, appearing to read "John Mekpongsatorn". The signature is fluid and stylized, with a long horizontal line extending to the right.

John Mekpongsatorn
President
Noodle World, Inc.